



Kings Theatre Visual Story

Welcome

Welcome to The Kings Theatre (we sometimes call it Kings for short), we're so pleased to have you here! This Visual Story is designed to help you familiarise yourself with the site before you arrive. It contains images and information to help you find your way. If you need any more information after reading it please contact our friendly Box Office team who are always happy to chat and answer any questions.

023 9282 8282 Box.office@kingsportsmouth.co.uk

Getting here



Parking

Public parking is available at Waitrose in Marmion Road (Outer ground level only) which is an 8 minute walk from the theatre. Waitrose, Marmion Road, Southsea, PO5 2EJ.

There is parking available on the residential streets surrounding the theatre but this is not guaranteed. Please note there are parking permit restrictions between 4:30pm and 6:30pm daily.



By Road

We are less than 5 miles from the M27 and A27 with several routes through Portsmouth available.



By Train

We are a 20-minute walk or short taxi ride away from both Fratton and Portsmouth & Southsea train stations. Visit **National Rail** or call 084 5748 4950 for details of services and timetables.



By Taxi

A taxi rank is situated outside the theatre on Albert Road during the evening.



By Bus

The number 2 service passes directly past the Kings Theatre with stops outside heading in both directions.

Visit www.firstgroup.com/portsmouth or call 0345 646 0707 for details of services and timetables.



By Water

Services are operated to-and-from Gosport and the Isle Of Wight by the following companies:

- **Gosport Ferry** – 023 9252 4551
- **Hovertravel** – 019 8371 7700
- **Wightlink** – 0333 999 7333

Inside the Theatre

The Theatre is open Monday to Friday from 10am. On a weekend the times will vary depending on the shows. You are more than welcome to pop in just to have a look at any point so you know what to expect.

This is the main entrance. You come in this door if you need to go to Box Office, or are sat in Dress Circle, Upper Circle or Gallery.



As you look left, you'll see the Box Office where our friendly Box Office staff will be sat. They are able to help if you have any questions or to chat to if you think you might need help but you're not sure what to ask for.



You can enter the auditorium half an hour before the performance starts or you can wait in the foyer until you hear the announcement to say that the show is about to start.



Depending on what level of the Theatre your seats are in, you may need to wait in a bar area.



Mens, Ladies, Gender Neutral, Parent rooms and Accessible toilets are available on most levels of the Theatre. To help you find them look for the toilet symbols and signage above the doors.



The auditorium is a large room with lots of seats all facing the stage. You may be sitting very close to the stage or you may be seated quite high up, looking down on the stage. You will have time before the show starts to find your seat.



Arriving

Your ticket will tell you which level you are sat in (Stalls, Dress Circle, Upper Circle or Gallery). If you are sat in the stalls there is a separate entrance which staff will direct you to.

If you need to collect tickets you will be able to do that at the Box Office, although the majority of tickets will have been emailed.

There may be merchandise stands where you can buy show programmes or other show specific items.

You may have time to wait before being able to access your seats, our foyers and bars are open an hour before a show so you have time to get a drink and use the toilets beforehand.

Going into the auditorium

You can enter the auditorium half an hour before the performance starts.

To enter the auditorium, show your ticket to the staff member at the door and they will tell you where your seat is.

The Performance

As the performance starts the lights will be turned down and the auditorium will get darker. The performers will then walk onto the stage and the performance will begin.

Interval

Our shows usually have two halves with a 20-minute break in the middle (called the interval). If the show runs without an interval, we will tell our audiences in advance.

During the interval you can go into the foyer, use the toilet, walk around or use the bar, or you can stay in your seat. There will be ice creams for sale during the interval in the auditorium.

When it is time to go back into the auditorium you will be told by staff members, or if in a bar they will do a call.

At the end of the performance

When the performance has finished audience members will clap their hands and make noise to show the actors they enjoyed the performance. You can join in if you want to. The performers will bow to the audience.

When the actors leave the stage this means the performance has finished. The lights will get brighter in the auditorium and people will start to move around.

It will start to get very noisy and busy as people leave. Do not worry as there is plenty of space for everyone to exit safely, although you may wish to remain in your seat for a few minutes to avoid the rush.

We hope you enjoyed the performance, we look forward to seeing you soon.